

## Privacy Policy for Paragon Websites

Thank you for visiting Paragon's website. Paragon International, Inc./Paragon Global CRS and Paragon Global CRS BV (hereinafter "Paragon", "We", "Us", or "Our") is concerned about personal privacy and is committed to protecting the privacy of visitors to our website. This Privacy Policy identifies the personally identifiable information that Paragon collects about you at our website and describes how Paragon uses and protects such information. It also describes the choices available to you regarding our use of your personally identifiable information and how you can access and update this information.

Paragon is committed to protecting all personal data received from persons in European Union (EU) member countries. Paragon is responsible for the processing of personal data it receives.

YOUR USE OF THE WEBSITE OR THE SERVICES OFFERED BY PARAGON IS CONDITIONED UPON YOUR ACCEPTANCE OF THE TERMS OF THIS PRIVACY POLICY. IF YOU DO NOT ACCEPT THE TERMS OF THIS PRIVACY POLICY, DO NOT USE PARAGON'S WEBSITE OR SERVICES OFFERED BY PARAGON.

### What Information Is Collected

You may visit our website and learn about Paragon's services offered on the website anonymously.

We collect personally identifiable information about you only if you voluntarily provide it to us when you request additional information about our services, request support through a Contact Us page, or request a demonstration. We may collect your name, email address, phone number, company affiliation, and optional information regarding your clinical trial, depending on the web page on which you voluntarily enter requested contact information.

If you purchase a service from us, we request certain personally identifiable information from you. You must provide contact information (such as name and email) and financial information for billing purposes.

### How Your Information is Used

We use your contact information to contact you when reasonably necessary to provide support for Paragon's services. We use the information submitted by you to send you correspondence and other information that may interest you and to respond to your correspondence. If, for any reason, you would like to be removed from our email list, you can send us an email at [privacy@paragonglobalcrs.com](mailto:privacy@paragonglobalcrs.com) or follow the unsubscribe information contained in each of the emails you receive.

Based upon the personally identifiable information you provide us, we will communicate with you in response to your inquiries, to provide the services you request, and to help us improve our support and service to you overall. We will communicate with you by email or telephone, in accordance with your wishes. If you wish to subscribe to our newsletter, we will use your name and email address to send the newsletter to you.

### Disclosure of Information

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We will share your personal information with third parties only in the ways that are described in this privacy statement. We may disclose your personally identifiable information to certain third-party vendors (e.g., taxi services, airlines, hotels) used by Paragon to assist us in providing the Paragon services, to the extent necessary to enable such vendors to provide such assistance. These third parties are prohibited from using your personally identifiable information for any other purposes. If you do not want us to share your personal information with these companies, contact us at [privacy@paragonglobalcrs.com](mailto:privacy@paragonglobalcrs.com).

In certain situations, Paragon may be required to disclose personal data in response to lawful requests by public authorities, including to meet national security or law enforcement requirements. We also reserve the right to disclose your personally identifiable information if we reasonably believe we are required to do so by law, regulation, or other government authority and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process.

Finally, we may disclose your personally identifiable information upon a transfer or sale to another entity of all or substantially all of Paragon's assets or upon any other corporate reorganization. (If, for example, in the future, we undergo any sort of corporate reorganization, we may need to transfer your personally identifiable information to the surviving entity.) You will be notified via email and/or a prominent notice on our website of any change in ownership or uses of your personally identifiable information, as well as any choices you may have regarding your personally identifiable information.

### Updating Your Information

Upon request, Paragon will provide you with information about whether we hold any of your personal information. To update any of your personally identifiable information previously submitted to Paragon, contact us at [privacy@paragonglobalcrs.com](mailto:privacy@paragonglobalcrs.com). If you would like to access your personally identifiable information in order to correct, update, or delete it, you may also contact us directly at [privacy@paragonglobalcrs.com](mailto:privacy@paragonglobalcrs.com). Requests for access will be responded to within a reasonable timeframe.

We will retain your information only for as long as needed to provide you services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

### Testimonials

For testimonials, we obtain the customer's consent prior to posting their name along with their testimonial. If you want to remove your personally identifiable information that is being displayed on our website under public pages, please contact us at [privacy@paragonglobalcrs.com](mailto:privacy@paragonglobalcrs.com).

### A Special Note about Children

## Privacy Policy for Paragon Websites

Our website does not gather any personally identifiable information from children that we know are under the age of 13. We believe strongly that parents should play an integral part in their child's on-line experience and should monitor that activity to ensure that children do not submit their personally identifiable information on our website.

### Tracking Technologies

Paragon uses cookies or similar technologies to provide feedback about website traffic so that we can appropriately inform visitors about new services and software updates, to administer the website, and to track users' movements around the website. We use cookies to store a visitor's IP address, navigation around the web page, referring/exit pages, date/time of website visit, number of web page views, and how long it's been since that visitor has been to our website. You may be able to control the use of cookies at the individual browser level, but if you choose to disable cookies, it may limit your use of certain features or functions on our website. If you cannot disable cookies on the website and you disagree with the use of cookies, do not use the website.

We use third-party tracking services that use cookies to track non-personally identifiable information about visitors to our site in the aggregate. Information tracked includes the search engine used by a visitor, keyword input (i.e., search terms) by a visitor, and search campaign associated with a visitor. The information is captured for marketing and customer segmentation purposes.

### Links to Third Party Websites

From time to time, we may place links on our website to one or more websites. Some websites may collect personally identifiable information. When you click on a link to a third-party website from our website, your activity and use on the linked website is governed by that website's policies, not by those of Paragon. We encourage you to visit their websites and review their privacy policies. This Privacy Policy applies only to information collected by this website.

### Security Measures

The security of your personally identifiable information is important to us. Our website employs procedural and technological measures, consistent with legal requirements and the demands of customer service, reasonably designed to protect your personally identifiable information. We restrict access to personally identifiable information to only a subset of Paragon personnel.

We follow generally accepted standards and best practices to protect the personally identifiable information submitted to us, both during transmission and once we receive it. If you have any questions about security on our website, you can contact us at [privacy@paragonglobalcrs.com](mailto:privacy@paragonglobalcrs.com).

### Social Media Features and Widgets

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Our website includes Social Media Features, such as a Like button and Widgets. These Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our Site. Your interactions with these Features are governed by the privacy policy of the company providing it.

### Policy Changes

Due to the internet's rapidly evolving nature, Paragon may need to update this Privacy Policy from time to time. If so, Paragon will post its updated policy on this website. We reserve the right to modify this Privacy Policy at any time, so please review it frequently.

### Questions

If you have any questions related to this Privacy Policy please contact us at:

Paragon Global CRS

Attn: Dave Rock, President

1135 Military Cutoff Road, Suite 202

Wilmington, NC 28405 USA

+1 910.772.1599

[privacy@paragonglobalcrs.com](mailto:privacy@paragonglobalcrs.com)